



**Tribal Veteran Representative (TVR) Training  
Rincon Tribal Hall | 1 West Tribal Road | Valley Center, CA  
January 23-24, 2019**

**AGENDA**

**Wednesday, January 23, 2019**

8-8:30 a.m.	Breakfast and Check-in
8:30-9:15 a.m.	<b>Opening Ceremony</b> Emcees: Terry Bentley and Elizabeth Perez Posting of the Colors: AIVA Southern California Invocation: Veterans Committee CTGR Welcome: Bo Mazzetti, Tribal Chairman
9:15-10 a.m.	<b>San Diego Department of Veterans Affairs Update</b> Patrick Prieb, Director, VA San Diego Regional Office
10-10:15 a.m.	<b>Training Overview</b> Elizabeth Perez and Terry Bentley
10:15-Noon	<b>Course: USDVA Service Officer Basics through Advanced</b> Donnie Relieve, San Diego County Veterans Service Office, Office of Military and Veterans Affairs <i>Course description:</i> Veteran qualifications and types of discharges. Debunking myths of FDCs and standard claims; adjudication or appeal-extra scheduler criteria.
Noon-1:30 p.m.	<b>Working Lunch</b> Luke Davis, Acting Chief Eligibility, Enrollment and Verification/Document Control and Data Management, Office of Community Care <i>Presentation:</i> CHAMPVA (Civilian Health & Medical Program of the Department of Veterans Affairs), Foreign medical plan, spina bifida program, caregiver program, and medications by mail.
1:30-2:30 p.m.	<b>Course: The “E” World</b> John Quichocho, VBA San Diego Regional Office <i>Course description:</i> Breakdown of MyHealthEVet, E-benefits, dive into national archives at St. Louis – SF 180 and military personnel records.
2:30-2:45 p.m.	Break
2:45-5 p.m.	<b>Course: Walking through the Claim Process and Veteran Education Benefits</b> Chris Gunn & Juan Rangel, San Diego County Veterans Service Office, Office of Military and Veterans Affairs <i>Course description:</i> Non-service connected pension/Service-connected benefits summary and VA service-connected disability compensation review.
5 p.m.	Adjourn for the day



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8:30-9 a.m.	Breakfast and Networking
9-10 a.m.	<b>Course: Caring for Aging Veterans and VA Support</b> Deena Brooks, VHA San Diego Healthcare System <i>Course description:</i> Overview of transition resources and caregiver program.
10-10:15 a.m.	Break
10:15-10:45 a.m.	<b>Presentation: Social Security Administration</b> Yolanda York, Public Relations Specialist
10:45-Noon	<b>Course: Survivor Claims and Benefits</b> Jesse Andrews, San Diego County Veterans Service Office, Office of Military and Veterans Affairs <i>Course description:</i> Breakdown of survivors' pension, accrued benefits and substitute claimants. Plus, information on burial benefits.
Noon-1 p.m.	<b>Working Lunch</b> Stephanie Saavedra and Dean Dauphinais, CalVet <i>Presentation:</i> Veteran community and spiritual support and the connection to tribal culture. The effects of casework burnout and self-care, plus effects of not taking ownership and maintaining a healthy mindset.
1-2 p.m.	<b>Course: VA 101</b> Edward Gause, VHA San Diego Healthcare System <i>Course description:</i> Overview of U.S. Dept. of Veterans Affairs and veteran enrollment/eligibility qualifications.
2-2:45 p.m.	<b>Course: Special Claims – Presumptive Conditions</b> John Quichocho, VBA San Diego Regional Office <i>Course description:</i> Agent Orange/Gulf War/Camp Lejeune/Atomic Veterans claims overview.
2:45-3:30 p.m.	<b>Course: Discharge Upgrades &amp; Alternate Options</b> Jude Litzenberger, California Veterans Legal Task Force <i>Course description:</i> How to request upgrade packets, add exceptions to claims, and an overview of special considerations.
3:30-3:45 p.m.	Break
3:45-4 p.m.	<b>Conference Overview/Evaluations</b> Terry Bentley and Elizabeth Perez
4-4:30 p.m.	<b>Training Certificates</b> Terry Bentley and Elizabeth Perez