



CALIFORNIA DEPARTMENT
OF VETERANS AFFAIRS

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Veterans Services Division
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Veterans Services Division BULLETIN

DATE: December 14, 2015

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TO: ALL COUNTY VETERANS SERVICE OFFICERS

SUBJECT: WINTER PROFESSIONAL TRAINING CONFERENCE (February 22 - 26, 2016)

THIS BULLETIN IS PROVIDED FOR YOUR PLANNING PURPOSES AND TO OBTAIN APPROVAL TO ATTEND THIS SANCTIONED TRAINING.

The California Department of Veterans Affairs (CalVet) is sanctioning the Fall Professional Training Conference.

Starting: Monday, February 22, 2016
Continuing: Tuesday, February 23, Wednesday, February 24, Thursday, February 25
Ending: Friday, February 26, 2016

In order to obtain funding, your county must be represented on Monday, February 22 (**starting at 1:00 p.m.**), Tuesday, February 23, Wednesday, February 24 and Thursday, February 25.

Failure to attend both morning and afternoon training sessions on these days (starting Monday afternoon) will result in a reduction in your 2015-2016 State Subvention and Veterans Service Office Fund (VSOF) as follows:

Up to \$12,000 per will be disbursed to each CVSO for training purposes under the Subvention Program.

- Each CVSO will receive \$1,500 for the CVSO and one **supervisor or lead VSR** to attend each of the three CalVet-sanctioned conference trainings (up to \$9,000 per CVSO per year). For example: If one CVSO staff person attends this CalVet-sanctioned conference, \$1,500 will be allocated; if two CVSO staff attend the conference, \$3,000 will be allocated; if no CVSO staff attend, then no training funds will be received for this conference.
- Each CVSO will receive \$1,000 for each new staff person (up to three per year) to attend the California Veterans Service Representative Academy (CVSRA). If no CVSO staff attends the CVSRA, then the CVSO does not receive funding for this training purpose. **However, if you do not have a new employee to send to the CVSRA, your county can use the additional funds to send designated staff to the training conference at \$1,500 each.**

Up to \$1,500 will be disbursed for training purposes under (VSOF).

- Each CVSO will receive \$500 for the CVSO to attend each of the three CalVet-sanctioned conference trainings.

Per Section 453 (b) (5) of Title 12, California Code of Regulations, a proportional reduction in training funds will be applied to those counties that did not attend training. Training funds not utilized for that purpose by other CVSOs throughout the year, will be reallocated and distributed through the workload unit funds at the end of the fiscal year.



KEITH BOYLAN
Deputy Secretary
Veteran Services Division

cc: Oakland, San Diego, Los Angeles D.O's

This bulletin format will be used by the CDVA Veterans Services Division as a standard way of communicating information to County Veterans Service Officers. The objective is to provide a format that can be easily maintained by the CVSO. The first two digits in number of each Bulletin will show the year of issue, the following number indicates the consecutive number of the issue during the year.



California Association of County Veterans Service Officers, Inc. and CalVet Training Conference

AGENDA

Winter Professional Training Conference
February 22- 26, 2016
Holiday Inn
300 J Street, Sacramento, CA 95814

Monday, February 22, 2016

- 8:00 A.M. **Registration**
8:30 A.M. **Committee Meetings**
10:00 A.M. **General Business Meeting (CACVSO Members only)**
12:00 P.M. Lunch
1:00 P.M. **Opening Ceremony**
1:15 P.M. **CalVet Overview** – *Keith Boylan, Deputy Secretary, CalVet Veteran Services Division*
1:30 P.M. **County Payments and College Fee Waiver Information** - *Nancy Noriega, CVSO Support Analyst, CalVet Veterans Services Division*
1:45 P.M. **Common Mistakes Seen in Audit and Changes to Procedures Manual** – *Jerry Rucker, Consultant and Jesus Lopez, CalVet Subvention Claims Auditor, and Ted Puntillo, Solano CVSO.*
2:15 P.M. **Medi-Cal Cost Avoidance Program** – *Update on MC-05 forms and overview of the program. Manuel Urbina, Chief, Program Integrity and Security, Medi-Cal Eligibility Division, California Department of Healthcare Services*
2:30 P.M. Break
3:30 P.M. **California Colleges** – *College Fee Waiver, In-State Tuition, information for CVSOs. CCC, CSU, UC Representatives*
5:00 P.M. Adjourn

Tuesday, February 23, 2016

- 8:00 A.M. **VetPro Updates and Training** – Updates and training. *Jeff von Waldburg and Dave Steer – Panoramic*
- 9:00 A.M. **Entering Outreach Metrics in VetPro** – Training and demonstration. *Panoramic and CACVSO Automation Committee*
- 10:15 A.M. **Break**
- 10:30 A.M. **Improving the Quality of Incoming Claims** – Opportunities for improving the quality of incoming claims as well as other reminders of policy and training. *Los Angeles, San Diego, and Oakland CalVet District Offices.*
- 12:00 P.M. **Lunch**
- 1:00 P.M. **Veterans Benefits Administration Update** – *Mary Markey, Service Center Manager; Shannon Fee, Change Management Analyst, Oakland VBA Regional Office*
- 2:00 P.M. **VA Insurance - TBD**
- 3:30 P.M. **Break**
- 3:45 P.M. **Social Security Administration - TBD**
- 5:00 P.M. **Adjourn**

Wednesday, February 24, 2016

- 8:00 A.M. **CVSO Business Meetings.**
- 12:00 P.M. **Lunch**
- 1:00 P.M. **Disabled Veterans Business Enterprise Program** – *CalVet Staff*
- 2:00 P.M. **HUD VASH Program**
- 3:00 P.M. **Break**
- 3:15 P.M. **Women Veterans** – *Lindsey Sin, Deputy Secretary for Women Veterans Affairs, CalVet*
- 4:00 P.M. **Adjourn.**
- 6:00 P.M. **Banquet**

Thursday, February 25, 2016

- 8:00 A.M. **SMC Training**
- 9:15A.M. Break
- 9:30 A.M. **CalVet Loans Update** – Overview, updates on program, and CalVet Loan assistance with fires affecting veterans. *Mark Walbert, Loan Origination and Processing Manager, CalVet Home Loan Division*
- 10:30 A.M. **CalVet Veterans Homes** – *TBD*
- 12:00 P.M. Lunch
- 1:00 P.M. **CVSO Self Help/Best Practices Session** - *CVSO Staff.*
- 2:30 P.M. **TBD** –
- 3:30 P.M. Break
- 3:45 P.M. **TBD**
- 5:00 P.M. Adjourn

Friday, February 26, 2016

- 8:30 A.M. General Business Meeting (Members Only)
- 9:30 A.M. CVSO Self-Help Session
- 12:00 P.M. Adjournment

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