

DEPARTMENT OF VETERANS AFFAIRS

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October 1, 2016

Members of the Senate
California State Legislature
State Capitol
Sacramento, CA 95814

Members of the Assembly
California State Legislature
State Capitol
Sacramento, CA 95814

Dear Members,

Enclosed is an updated Annual Report required under Sections 972.1(c) and 974(a) of the California Military and Veterans Code. This report was updated to include the amount of new or increased federal monetary benefits paid to veterans only including compensation and pension benefits attributable to the assistance of County Veterans Service Offices (CVSOs). We feel this more accurately depicts the amount of new or increased monetary benefits than including healthcare, education, employment and other benefits.

In fiscal year 2015-16, CVSOs brought in approximately \$487.1 million in new federal benefits into the State's economy; \$286.9 million of which will be annually recurring for the rest of the veterans' lives.

We have included additional statistical information (Appendix) that allows a more direct comparison of the total amount of benefits being received in each county. As described in the enclosure, the monetary benefits shown in the Appendix are the cumulative amounts received in each county and are not solely attributable to the assistance of CVSOs. These dollar amounts reflect the effectiveness of all organizations and individuals who assist veterans in obtaining monetary benefits in that county.

If you have any questions please contact me at (916) 653-2573 or via email at keith.boylan@calvet.ca.gov.

Sincerely

A handwritten signature in blue ink that reads "Keith Boylan".

KEITH BOYLAN
Deputy Secretary
Veteran Services Division

Enclosures

Distribution on next page

cc: Mr. Michael Cohen, Department of Finance
Hon. Mark Leno, Chair, Joint Legislative Budget Committee
Mr. Daniel Alvarez, Secretary of the Senate
Ms. Peggy Collins, Joint Legislative Budget Committee
Ms. Tina McGee, Legislative Analyst's Office
Mr. E. Dotson Wilson, Chief Clerk of the Assembly
Ms. Amy Leach, Office of the Chief Clerk of the Assembly
Mr. Jim Lasky, Legislative Counsel Bureau
Ms. Diane F. Boyer-Vine, Legislative Counsel Bureau
Mr. John Spangler, Chief Consultant, California State Assembly Committee on Veterans Affairs
Mr. Wade Teasdale, Staff Director, California State Senate Committee on Veterans Affairs
Mr. George Wiley, Chief Consultant, Office of the Speaker of the Assembly
Mr. Ted Puntillo, President, California Association of County Veterans Service Officers
Ms. Charlene Taylor, CalVet Board Chair
Mr. Keith Boylan, Deputy Secretary, Veterans Services Division, CalVet
Ms. Patty Ingram, Budget Officer, CalVet
Mr. Manuel Urbina, Medi-Cal Eligibility Division, Department of Health Care Services



Annual Report to the Legislature

Monetary Benefits Attributable to the Assistance Of
County Veterans Service Offices
Fiscal Year 2015-16

Military & Veterans Code §972.1(c) and 974(a)

October 1, 2016

Monetary Benefits Attributable to the Assistance Of County Veterans Service Offices

The California Department of Veterans Affairs (CalVet) has determined the number and monetary value of new or increased benefits paid by the United States Department of Veterans Affairs (USDVA) to eligible veterans and their dependents during fiscal year 2015-16. These benefits are directly attributable to the activities and efforts of the County Veterans Service Offices.

In fiscal year 2015-16, CVSOs brought in approximately \$487.1 million new or increased federal benefits into the State's economy.

This report includes:

- As required by Military and Veterans Code (M&VC) §972.1 (c): County-by-county detail on "new or increased monetary benefits paid to eligible veterans by the federal government attributable to the assistance of county veterans service officers." See Table 1.
- As required by M&VC §974.(a)(1) thru (4): The activities of County Veterans Service Officers are shown in Tables 1 and 2:
 1. Number of veterans and their family members who have contacted or utilized the services of the County Veterans Service Offices during the fiscal year. See Table 1.
 2. The number of claims filed to achieve benefits such as pension, disability compensation, and health care on behalf of veterans and their dependents. See Table 1. *Note: In order to meet the October 1 deadline for this report, the number of claims included in Table 1 have not been audited by the CalVet CVSO auditor. The audit is not complete until November 15 of each year.*
 3. Annualized monetary value of benefits received by veterans and dependents as a result of the efforts of county veterans service offices, broken down by type of benefit See Table 2.
 4. A summary of other services provided by CVSOs and special events and activities in which CVSOs participated. See Page 4.

All reported award amounts are from award notices issued by the USDVA to the claimant as submitted by the individual County Veterans Service Office or CalVet.

- This report also includes an Appendix with additional comparative statistics: Compensation and Pension Utilization by County and C&P Utilization Comparison With Other States. See Tables A and B.

TABLE 1 - M&VC §974(a)(1-2) and 972.1(c): New or increased federal benefits to eligible veterans and their dependents during fiscal year 2015-16, directly attributable to CVSOs.

County	974(a)1			974(a)2	972.1(c)	974(a)(2)
	1. Veteran Population	2. Number of Veterans and Family Members Who Contacted or Utilized CVSO Services	3. Number of Workload Units Produced for Claims and Awards	4. Number of Claims Filed	5. Value of New Payments (New/Increased Benefits)	6. Number of VA Healthcare Claims Filed
Alameda	56,608	1,300	819	809	\$4,499,399	35
Alpine	129	No CVSO				
Amador	4,306	656	310	310	\$2,030,898	36
Butte	17,696	6,710	1,930	2,034	\$11,717,945	182
Calaveras	5,630	2,582	364	412	\$1,778,166	44
Colusa	1,205	328	104	105	\$624,038	28
Contra Costa	53,369	7,590	2,638	2,939	\$17,796,477	168
Del Norte	2,563	2,911	272	297	\$770,778	61
El Dorado	15,508	No data	710	772	\$3,339,592	131
Fresno	44,041	5,320	2,374	2,381	\$8,600,849	21
Glenn	1,749	600	96	96	\$616,826	11
Humboldt	10,259	9,549	998	1,099	\$6,248,178	44
Imperial	7,641	7,112	997	1,037	\$1,793,386	154
Inyo	1,519	3,870	302	306	\$1,574,815	53
Kern	47,178	15,741	3,771	4,072	\$14,960,426	330
Kings	12,795	9,300	931	930	\$3,985,834	46
Lake	6,602	1,800	1,412	1,576	\$6,582,449	174
Lassen	3,615	224	240	242	\$1,262,262	38
Los Angeles	301,821	10,350	7,394	7,625	\$41,287,154	28
Madera	8,433	2,886	742	831	\$6,526,054	8
Marin	12,379	2,162	500	514	\$2,223,056	178
Mariposa	2,143	350	28	33	\$61,289	0
Mendocino	6,421	5,702	1,140	1,140	\$4,274,021	153
Merced	11,082	3,019	1,051	1,258	\$3,318,565	142
Modoc	960	206	62	62	\$335,658	21
Mono	1,281		16	17	\$69,107	1
Monterey	18,992	9,418	2,018	2,079	\$8,480,884	35
Napa	9,709	24,502	491	490	\$4,409,362	61
Nevada	9,146	3,500	578	621	\$1,976,576	96
Orange	121,737	36,569	3,840	4,195	\$18,409,268	328
Placer	30,146	1,300	1,838	1,994	\$9,656,735	79
Plumas	2,003	4,808	189	218	\$839,455	22
Riverside	134,794	25,072	8,330	8,520	\$33,249,599	255
Sacramento	87,006	8,217	1,553	3,310	\$6,459,888	10
San Benito	2,625		416	419	\$5,093,891	37
San Bernardino	112,208	27,409	8,774	9,964	\$54,922,810	120
San Diego	227,463	10,800	11,076	11,193	\$27,027,038	229
San Francisco	24,957	3,000	1,328	2,389	\$10,682,550	63
San Joaquin	35,495	6,123	1,924	2,073	\$12,724,825	284
San Luis Obispo	20,983	10,396	1,114	1,240	\$6,093,334	174
San Mateo	28,121	3,380	947	990	\$8,389,464	77
Santa Barbara	23,098	11,000	1,948	2,152	\$8,328,869	201
Santa Clara	58,490	19,680	1,892	2,070	\$17,745,910	31
Santa Cruz	11,481	3,121	824	878	\$7,877,341	125
Shasta	16,404	8,565	1,479	1,803	\$5,366,856	46
Sierra	377	No CVSO for half of FY	9	9	\$20,454	2
Siskiyou	4,285	6,438	516	530	\$1,528,115	143
Solano	33,597	14,088	4,018	4,052	\$28,805,258	374
Sonoma	28,599	5,672	1,788	1,889	\$14,481,602	116
Stanislaus	25,886	19,900	1,583	1,734	\$10,803,933	215
Tehama	6,573	2,035	491	502	\$2,333,236	94
Trinity	1,547	430	76	76	\$294,115	18
Tulare	18,253	3,101	1,532	1,678	\$5,650,211	242
Tuolumne	6,262	8,436	515	563	\$4,798,348	76
Ventura	42,383	4,752	1,854	1,962	\$11,531,421	5
Yolo	9,572	13,626	753	942	\$1,855,041	33
Yuba-Sutter	13,322	6,866	2,001	2,043	\$11,037,392	160
Totals	1,802,446	402,472	94,896	103,475	\$487,150,998	5,838

Sources: 1. VetPop 2014 as of 9/30/15; 2. CVSO data, Joint CVSO office Outreach Metrics are noted in green shading; 3-6. Claims Case Management System (VetPro); 5. Annualized Awards = Retro/Lump Sum + (Monthly*12).

TABLE 2
M&VC §974(a)(3)

Annualized Monetary Value of New Benefits Received by Veterans and Dependents During Fiscal Year 2015-16 By Type of Benefit

Types of Claim Activities	Retro/Lump Sum Awards Posted in FY 2015-16	Monthly Awards Posted in Period FY 2015-2016	Annualized* Awards Posted in Period FY 2015-2016
Compensation/Pension	\$147,253,233	\$17,344,129	\$355,382,775
Dependent/Survivor	\$8,783,691	\$1,869,355	\$31,215,956
Other Monetary (healthcare, education, employment, financial, and other)	\$44,174,497	\$4,698,148	\$100,552,267
Totals All Claim Activities	\$200,211,421	\$23,911,631	\$487,150,998

* Annualized Awards = Retro/Lump Sum + (Monthly*12)

Source: CVSO/CalVet Claims Case Management System Database (VetPro).

M&VC §974(a)(4)
CVSO Services Provided to Veterans and their Families

CalVet and the CVSOs have a long standing partnership that provides veterans the ability to access their benefits and services in the counties where they reside. CalVet is responsible for providing the CVSOs support in their mission to serve veterans as the “boots on the ground” access point to veterans throughout the state. CVSO operations are defined as those directly associated with the following functions: Benefit counseling, Claims development, and Case management.

During Fiscal Year 2015-16 CalVet distributed to the CVSOs \$5.6 million in Subvention funds directly attributable to their claims development and preparation, among a variety of other services. CVSOs regularly participate in outreach events to educate veterans on benefits they may be eligible for, and provide assistance in obtaining those benefits, as well as coordinate referrals from county department of public social services when veterans and their families apply for public assistance programs. CVSOs work closely with congressionally-chartered veteran service organizations such as the Disabled American Veterans and American Legion, and not-for-profit organizations to maximize the benefits their veterans receive from county department of public social services when veterans and their families apply for public assistance programs.

Local services may include...

- Claims assistance
- Case management
- Homeless assistance
- Indigent burials
- Information and referral
- Incarcerated Veteran outreach (Veteran Treatment Courts)
- Employment referrals
- Veterans preference points for employment exams
- Stand Down events
- Transportation services
- Veteran’s advocacy

State level benefits...

- Appeals representation before the US Board of Veterans Appeals
- Business license, tax and fee waiver
- California college tuition fee waiver
- Disabled veteran license plates
- Disabled veteran business enterprise opportunities
- Employment and unemployment
- California farm and home loans
- Reduced fee Fishing/hunting licenses
- Property tax exemptions
- State park and recreation passes
- Veterans homes of California
- Veterans preference in California civil service exams
- Veteran Designation on CA Driver License and Identification Cards

In a 2015-16 survey, the California Association of CVSOs reported the following in regards to how much time they spend delivering services and benefits to veterans and their families. While the list of services and benefits is long, most of the CVSO staff's time is spent in providing direct claims and case management services to veterans and their families.

Activity	Percent of Average Day
Claims (including filing claims on behalf of beneficiaries for direct payments to veterans and their families such as Compensation, pension, disability indemnification, etc.)	52%
Case Management (including providing direct services to veterans and their families to access benefits that may not result in monetary benefits such as burial, educational, health, correction of military records, transportation, and homeless services)	27%
Information and Referrals (including education veterans and their families on the myriad of services and benefits provided by other agencies, and then connecting them to those agencies, such as employment services, home loans, veterans homes, driver and business licenses, tax exemptions, veteran preferences, etc.)	23%
Outreach and Advocacy (including providing outreach and education to places where veterans and their families may congregate to ensure that veterans and their families are aware of the benefits they have earned and how to access them including campuses, USDVA clinics and hospitals, jails and prisons, etc.)	9%

In FY 2015-16, CVSOs:

- Served approximately 402,472 veterans and family members throughout the state.
- 28,859 forms completed by CVSOs to request Veteran Designation on California Driver License or ID cards since the inception of the program on November 11, 2015. The success of this outreach effort was shown in the 4,587 claims for veteran benefits that were filed after these veterans came into a CVSO for the DMV form.
- Attended 1,770 outreach events, with 363,657 veterans and family members in attendance.
- Provided services at 73 stand down events (for homeless veterans), with 16,372 veterans in attendance.
- Provided services at 117 job fairs with 16,260 in attendance.
- And provided numerous other services locally and the state level.

APPENDIX

Additional Comparative Statistics

The County Veteran statistics on the following pages provide a comparison between counties using two common metrics, Compensation and Pension utilization and new awards obtained. To provide a more equitable comparison, the counties are grouped by size (large, medium, small, or very small) based upon the veteran population, with “very small” being less than 7,500 veterans, “small” being 7,500-20,000 veterans, and “large” as more than 75,000 veterans.

The left section of the table, “Total Compensation & Pension Utilization by County,” shows the same metric, compensation and pension utilization rate, as used when comparing California to other states. Utilization rate is the percentage of veterans receiving compensation or pension benefits within the county for federal fiscal year 2015 as reported by the U.S. Department of Veterans Affairs (USDVA). This part of the table also shows the total compensation and pension paid, and the average amount each beneficiary receives for those benefits within the county. These metrics reflect the efforts of all organizations that assist veterans with receiving those benefits, not just the CVSOs. As such, this section represents the overall health of veterans service programs within that county, both public and private.

The right section of the table, “New Awards Attributable to CVSOs,” provides the monetary value of new or increased monetary benefits paid to eligible veterans and their dependents by the USDVA during fiscal year 2015-16 that are directly attributable to the activities and efforts of the CVSOs. In total, the CVSOs accounted for approximately \$487.1 million in new or increased federal veteran benefits being brought into California’s economy. It should be noted that this table reports only the new or increased benefits obtained in the fiscal year, not the cumulative benefits and, as such, is a reflection of the ongoing effort of CVSOs to assist veterans in attaining the benefits they have earned.

Table A – Veteran Statistics By County

Total Compensation & Pension (C&P) Utilization by County						
County	Veteran Population (Note 1)	County Size (Note 2)	C&P Beneficiaries (Note 3)	Utilization Rate (Note 4)	C&P Dollars (Note 5)	Average C&P Award per Claimant (Note 6)
LOS ANGELES	301,821	Large	56,619	18.8%	\$994,740,000	\$17,569
SAN DIEGO	227,463	Large	74,471	32.7%	\$1,055,348,000	\$14,171
RIVERSIDE	134,794	Large	34,127	25.3%	\$580,366,000	\$17,006
ORANGE	121,737	Large	20,948	17.2%	\$347,556,000	\$16,591
SAN BERNARDINO	112,208	Large	25,246	22.5%	\$416,030,000	\$16,479
SACRAMENTO	87,006	Large	18,564	21.3%	\$330,417,000	\$17,799
SANTA CLARA	58,490	Medium	8,673	14.8%	\$161,046,000	\$18,569
ALAMEDA	56,608	Medium	9,966	17.6%	\$169,896,000	\$17,048
CONTRA COSTA	53,369	Medium	9,402	17.6%	\$152,378,000	\$16,207
KERN	47,178	Medium	10,174	21.6%	\$160,573,000	\$15,783
FRESNO	44,041	Medium	9,693	22.0%	\$163,450,000	\$16,863
VENTURA	42,383	Medium	8,533	20.1%	\$146,151,000	\$17,128
SAN JOAQUIN	35,495	Medium	6,570	18.5%	\$122,851,000	\$18,699
SOLANO	33,597	Medium	11,826	35.2%	\$193,793,000	\$16,387
PLACER	30,146	Medium	5,155	17.1%	\$93,558,000	\$18,149
SONOMA	28,599	Medium	4,848	17.0%	\$93,628,000	\$19,313
SAN MATEO	28,121	Medium	3,803	13.5%	\$67,704,000	\$17,803
STANISLAUS	25,886	Medium	4,943	19.1%	\$97,576,000	\$19,740
SAN FRANCISCO	24,957	Medium	4,137	16.6%	\$70,971,000	\$17,155
SANTA BARBARA	23,098	Medium	4,963	21.5%	\$82,094,000	\$16,541
SAN LUIS OBISPO	20,983	Medium	3,571	17.0%	\$60,830,000	\$17,034
MONTEREY	18,992	Small	4,876	25.7%	\$97,800,000	\$20,057
TULARE	18,253	Small	5,054	27.7%	\$72,865,000	\$14,417
BUTTE	17,696	Small	3,316	18.7%	\$63,370,000	\$19,110
SHASTA	16,404	Small	4,059	24.7%	\$89,502,000	\$22,050
EL DORADO	15,508	Small	2,709	17.5%	\$47,944,000	\$17,698
KINGS	12,795	Small	3,317	25.9%	\$37,515,000	\$11,310
MARIN	12,379	Small	1,586	12.8%	\$27,433,000	\$17,297
SANTA CRUZ	11,481	Small	2,069	18.0%	\$44,972,000	\$21,736

New Awards Attributable to CVSOs FY 2015-16		
Total New Awards FY 2015-16 (Note 7)	Average New Award FY 2015-16	County
\$41,287,154	\$15,229	LOS ANGELES
\$27,027,038	\$12,635	SAN DIEGO
\$33,249,599	\$11,561	RIVERSIDE
\$18,409,268	\$11,549	ORANGE
\$54,922,810	\$11,104	SAN BERNARDINO
\$6,459,888	\$14,043	SACRAMENTO
\$17,745,910	\$15,663	SANTA CLARA
\$4,499,399	\$30,608	ALAMEDA
\$17,796,477	\$10,838	CONTRA COSTA
\$14,960,426	\$9,106	KERN
\$8,600,849	\$15,553	FRESNO
\$11,531,421	\$10,717	VENTURA
\$12,724,825	\$14,728	SAN JOAQUIN
\$28,805,258	\$15,545	SOLANO
\$9,656,735	\$16,423	PLACER
\$14,481,602	\$10,547	SONOMA
\$8,389,464	\$17,052	SAN MATEO
\$10,803,933	\$13,080	STANISLAUS
\$10,682,550	\$8,492	SAN FRANCISCO
\$8,328,869	\$12,413	SANTA BARBARA
\$6,093,334	\$14,204	SAN LUIS OBISPO
\$8,480,884	\$18,437	MONTEREY
\$5,650,211	\$8,248	TULARE
\$11,717,945	\$11,625	BUTTE
\$5,366,856	\$5,885	SHASTA
\$3,339,592	\$18,975	EL DORADO
\$3,985,834	\$9,163	KINGS
\$2,223,056	\$21,376	MARIN
\$7,877,341	\$17,389	SANTA CRUZ

Total Compensation & Pension (C&P) Utilization by County						
County	Veteran Population (Note 1)	County Size (Note 2)	C&P Beneficiaries (Note 3)	Utilization Rate (Note 4)	C&P Dollars (Note 5)	Average C&P Award per Claimant (Note 6)
MERCED	11,082	Small	2,478	22.4%	\$40,406,000	\$16,306
HUMBOLDT	10,259	Small	2,226	21.7%	\$43,290,000	\$19,447
NAPA	9,709	Small	1,655	17.0%	\$30,041,000	\$18,152
YOLO	9,572	Small	1,991	20.8%	\$32,408,000	\$16,277
NEVADA	9,146	Small	1,841	20.1%	\$34,388,000	\$18,679
MADERA	8,433	Small	1,919	22.8%	\$31,134,000	\$16,224
IMPERIAL	7,641	Small	1,902	24.9%	\$26,765,000	\$14,072
SUTTER	6,804	Very Small	1,768	26.0%	\$28,740,000	\$16,256
LAKE	6,602	Very Small	1,479	22.4%	\$27,634,000	\$18,684
TEHAMA	6,573	Very Small	1,094	16.6%	\$16,440,000	\$15,027
YUBA	6,518	Very Small	1,943	29.8%	\$30,169,000	\$15,527
MENDOCINO	6,421	Very Small	1,354	21.1%	\$28,514,000	\$21,059
TUOLUMNE	6,262	Very Small	1,074	17.2%	\$22,400,000	\$20,857
CALAVERAS	5,630	Very Small	894	15.9%	\$16,296,000	\$18,228
AMADOR	4,306	Very Small	622	14.4%	\$10,992,000	\$17,672
SISKIYOU	4,285	Very Small	956	22.3%	\$16,569,000	\$17,332
LASSEN	3,615	Very Small	534	14.8%	\$9,254,000	\$17,330
SAN BENITO	2,625	Very Small	585	22.3%	\$11,911,000	\$20,361
DEL NORTE	2,563	Very Small	629	24.5%	\$12,186,000	\$19,374
MARIPOSA	2,143	Very Small	394	18.4%	\$6,642,000	\$16,858
PLUMAS	2,003	Very Small	403	20.1%	\$6,634,000	\$16,462
GLENN	1,749	Very Small	291	16.6%	\$5,682,000	\$19,526
TRINITY	1,547	Very Small	286	18.5%	\$5,875,000	\$20,542
INYO	1,519	Very Small	290	19.1%	\$5,769,000	\$19,893
MONO	1,281	Very Small	135	10.5%	\$1,401,000	\$10,378
COLUSA	1,205	Very Small	176	14.6%	\$3,608,000	\$20,500
MODOC	960	Very Small	187	19.5%	\$3,500,000	\$18,717
SIERRA	377	Very Small	57	15.1%	\$919,000	\$16,123
ALPINE	129	Very Small	Note 8	N/A	\$176,000	N/A
STATEWIDE	1,802,447		392,381	21.8%	\$6,552,100,000	\$16,698

New Awards Attributable to CVSOs FY 2015-16		
Total New Awards FY 2015-16 (Note 7)	Average New Award FY 2015-16	County
\$3,318,565	\$7,076	MERCED
\$6,248,178	\$9,568	HUMBOLDT
\$4,409,362	\$17,852	NAPA
\$1,855,041	\$8,172	YOLO
\$1,976,576	\$27,452	NEVADA
\$6,526,054	\$19,082	MADERA
\$1,793,386	\$13,484	IMPERIAL
See Yuba	(includes Sutter)	SUTTER
\$6,582,449	\$8,895	LAKE
\$2,333,236	\$8,454	TEHAMA
\$11,037,392	\$10,993	YUBA
\$4,274,021	\$10,579	MENDOCINO
\$4,798,348	\$12,864	TUOLUMNE
\$1,778,166	\$12,015	CALAVERAS
\$2,030,898	\$8,986	AMADOR
\$1,528,115	\$5,577	SISKIYOU
\$1,262,262	\$14,183	LASSEN
\$5,093,891	\$20,963	SAN BENITO
\$770,778	\$12,043	DEL NORTE
\$61,289	\$7,661	MARIPOSA
\$839,455	\$9,026	PLUMAS
\$616,826	\$23,724	GLENN
\$1,574,815	\$11,752	INYO
\$294,115	\$22,624	TRINITY
\$69,107	\$11,518	MONO
\$624,038	\$16,866	COLUSA
\$335,658	\$19,745	MODOC
\$20,454	\$5,113	SIERRA
N/A	N/A	ALPINE
\$487,150,998	\$12,231	STATEWIDE

Notes:

1. Veteran population estimates, as of September 30, 2015, published by the USDVA National Center for Veterans Analysis and Statistics as "VetPop 2014".
2. County size is an arbitrary designation for comparison purposes based upon veteran population with "Very Small" $\leq 7,500$; $7,500 < \text{"Small"} \leq 20,000$; $20,000 < \text{"Medium"} \leq 75,000$; and "Large" $\geq 75,000$.
3. The number of compensation and pension beneficiaries in the county as reported by the USDVA National Center for Veterans Analysis and Statistics as "FY 2015 Compensation and Pension by County". These cases are the result of all veteran service organizations or individual veterans who filed claims (they are not CVSO unique).
4. Utilization rate is the percent of veterans in the county receiving either compensation or pension benefits from the USDVA.
5. The total amount of compensation and pension benefits paid to beneficiaries in the county as reported by the USDVA National Center for Veterans Analysis and Statistics as "FY 2015 Geographic Distribution of Expenditures". These amounts are the total amount paid by USDVA for C&P benefits to claimants with addresses in the respective county. They are the cumulative result of all veteran service organizations or individual veterans who filed claims (they are not CVSO unique).
6. The average compensation and pension award received by beneficiaries in the county.
7. These amounts are the new or increased benefits obtained by the CVSO as reported in CalVet's Annual Report to the Legislature " Monetary Benefits Attributable to the Assistance Of County Veterans Service Offices" for Fiscal Year 2015-16 . They do not include any awards attributable to other veteran service organizations or individual filers.
8. Less than 10 recipients not reported by USDVA,

Table B – C&P Utilization Comparisons

For comparative purposes, Table B shows the C&P utilization rate and federal C&P dollars received for comparably sized states (in terms of veteran population).

Fiscal Year 2015 Utilization Comparisons				
	Veteran Population Note 1	C&P Beneficiaries Note 2	C&P Utilization	C&P Dollars Note 3
CA	1,802,446	392,381	21.8%	\$6,552,100,000
FL	1,558,441	347,635	22.3%	\$5,626,995,000
TX	1,675,262	415,248	24.8%	\$7,447,453,600
Nation	21,680,534	4,512,369	20.8%	\$75,787,356,200

Notes: 1. USDVA VetPop 2014 as of September 30, 2015; 2. USDVA 2015 C&P Recipients by County; 3. USDVA 2015 Geographic Distribution of Expenditures.