



CALIFORNIA DEPARTMENT
OF VETERANS AFFAIRS

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Veterans Services Division
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**Veterans Services Division
BULLETIN**

DATE: December 12, 2014

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TO: ALL COUNTY VETERANS SERVICE OFFICERS

SUBJECT: WINTER PROFESSIONAL TRAINING CONFERENCE (February 9 – 13, 2015)

**THIS BULLETIN IS PROVIDED FOR YOUR PLANNING PURPOSES AND TO OBTAIN
APPROVAL TO ATTEND THIS SANCTIONED TRAINING.**

Per California Code of Regulations (CCR) Title 12, Chapter 3, Subchapter 4, Section 453, the California Department of Veterans Affairs (CalVet) is sanctioning the Winter Professional Training Conference.

Fiscal Year 2014/2015, CCR designates \$2,500 in State Subvention funds and \$1,500 from the Veterans Service Office Fund (VSOFF) to offset the cost of attending the CalVet sanctioned trainings.

The Winter Training Conference is scheduled as follows:

Starting: Monday, February 9, 2015
Continuing: Tuesday, February 10th, - Wednesday, February 11th, - Thursday, February 12th
Ending: Friday, February 13, 2015

In order to obtain funding, your county must be represented on (**Monday, February 9th, Tuesday, February 10th, Wednesday, February 11th and Thursday, February 12th.**)

Failure to attend both **-morning and afternoon -** training sessions above will result in a reduction in your 2014/2015 State Subvention in the amount of \$833 and \$500 under the Special Fund-VSOFF.

KEITH BOYLAN
Deputy Secretary
Veteran Services Division

cc: Oakland, San Diego, Los Angeles D.O's

This bulletin format will be used by the CDVA Veterans Services Division as a standard way of communicating information to County Veterans Service Officers. The objective is to provide a format that can be easily maintained by the CVSO. The first two digits in number of each Bulletin will show the year of issue, the following number indicates the consecutive number of the issue during the year.



California Association of County Veterans Service Officers, Inc. and CalVet Training Conference

AGENDA

Winter Professional Training Conference
February 9-13, 2015
Holiday Inn, Sacramento, CA

Monday, February 9, 2015

- 8:00 A.M. **Registration**
- 8:30 A.M. **Committee Meetings**
- 10:00 A.M. **General Business Meeting (CACVSO Members only)**
- 12:00 P.M. Lunch
- 1:30 P.M. **Opening Ceremony**
- 1:45 P.M. **CalVet Overview** – *Angela Yamamoto, Chief of Operations, CalVet Veteran Services Division*
- 1:50 P.M. **County Payments and College Fee Waivers** - *Nancy Noriega, CVSO Analyst, CalVet Veterans Services Division*
- 2:00 P.M. **Justice Outreach Program** – *CalVet, VHA, and CVSO partnership overview. Pernell Sullivan and Phillip Leggett, Justice and Mental Health Outreach Program, CalVet Veterans Services Division*
- 2:45 P.M. **Common Mistakes Seen in Audit** – *Jerry Rucker, Consultant and Jesus Lopez, CalVet Subvention Claims Auditor.*
- 3:00 P.M. **PARIS Program** – *New participation and overview of the expectations for the program. Manuel Urbina, Chief, Program Integrity and Security, Medi-Cal Eligibility Division, California Department of Healthcare Services)*
- 3:30 P.M. Break
- 3:45 P.M. **CalVet Home Loans** – *Marketing CalVet Home Loans in your area. Mark Walbert, Loan Origination and Processing Manager, CalVet Home Loan Division*
- 4:15 P.M. **VA Home Loans**
- 4:45 P.M. **Communications Plan Update** – *Dana Cummings*
- 5:00 P.M. Adjourn

Tuesday, February 10, 2015

- 8:00 A.M. **VetPro Update and New Features** – Update on D2D, new user interface demonstration and training. *Art von Waldburg and Dave Steer – Panoramic*
- 9:30 A.M. Break
- 9:45 A.M. **Improving the Quality of Claims** – Using examples from each District Office, going over opportunities for improving the quality of incoming claims. *Los Angeles, San Diego, and Oakland CalVet District Offices.*
- 11:00 A.M. **Ethics Training** – *CACVSO Staff (Virginia Wimmer)*
- 12:00 P.M. Lunch
- 1:00 P.M. **Principles of Service Connection** - *CACVSO Staff*
- 2:45 P.M. Break
- 3:00 P.M. **Advocacy Training** – *CACVSO Staff*
- 4:00 P.M. **CVSO Training** – *Pete Conaty*
- 5:00 P.M. Adjourn

Wednesday, February 11, 2015

- 8:00 A.M. **CVSO Business Meetings (Off Site)** – *Pete Conaty*
- 12:00 P.M. Lunch
- 1:30 P.M. **Debt Management Center Training**
- 5:00 P.M. Adjourn
- 6:00 P.M. Banquet

Thursday, February 12, 2015

- 8:00 A.M. **CVSO Training (Off Site)** – *Pete Conaty*
- 10:45 A.M. Break
- 11:00 A.M. **Veterans Benefits Administration Update** – *VBA Regional Offices: LA, Oakland, San Diego*
- 12:00 P.M. Lunch
- 1:00 P.M. **CalVet Continuing Education Unit - Fully Developed Claims** – *Katie Dwight, Senior Staff Attorney, Swords to Plowshares*
- 2:30 P.M. Break
- 2:45 P.M. **CalVet Continuing Education Unit – Presumptive Conditions** – *Teresa Panepinto, Legal Director, Swords to Plowshares*
- 4:15 P.M. **CACVSO Best Practices** – *CACVSO Staff*
- 5:00 P.M. Adjourn

Friday, February 13, 2015

- 8:30 A.M. General Business Meeting (Members Only)
- 9:30 A.M. CVSO Self-Help Session
- 12:00 P.M. Adjournment