



CALIFORNIA DEPARTMENT
OF VETERANS AFFAIRS

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Veterans Services Division
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Veterans Services Division
BULLETIN

DATE: July 9, 2014

NUMBER: 14-03 TOTAL PAGES: 3

TO: ALL COUNTY VETERANS SERVICE OFFICERS

SUBJECT: FALL PROFESSIONAL TRAINING CONFERENCE (September 29 – October 3, 2014)

THIS BULLETIN IS PROVIDED FOR YOUR PLANNING PURPOSES AND TO OBTAIN ANY APPROVAL YOU MAY NEED TO ATTEND THIS TRAINING.

The California Department of Veterans Affairs (CalVet) is sanctioning the Fall Professional Training Conference per California Code of Regulations (CCR) Title 12, Chapter 3, Subchapter 4, Section 453.

Fiscal Year 2014/2015, CCR designates \$2,500 in State Subvention funds and \$1,500 from the Veterans Service Office Fund (VSOF) to offset the cost of attending the CalVet sanctioned trainings. The Fall Training Conference is scheduled as follows:

Starting: Monday, September 29, 2014
Continuing: Tuesday, September 30th - Wednesday, October 1st - Thursday, October 2nd
Ending: Friday, October 3, 2014

In order to obtain funding, your county must be represented on **(Monday, September 29th, Tuesday, September 30th, Wednesday, October 1st and Thursday, October 2nd.)**

Failure to attend the sanctioned dates above will result in a reduction in your 2014/2015 State Subvention in the amount of \$833 and \$500 under the Special Fund-VSOF.

KEITH BOYLAN
Deputy Secretary
Veteran Services Division

cc: Los Angeles, Oakland, San Diego, D.O's

This bulletin format will be used by the CDVA Veterans Services Division as a standard way of communicating information to County Veterans Service Officers. The objective is to provide a format that can be easily maintained by the CVSO. The first two digits in number of each Bulletin will show the year of issue, the following number indicates the consecutive number of the issue during the year.



California Association of County Veterans Service Officers, Inc. and CalVet Training Conference

AGENDA

Fall Professional Training Conference
September 29th through October 3rd
Humphrey's Half Moon Inn Suites
2303 Shelter Island Drive, San Diego, CA 92106
(619) 202-4373

Monday, September 29, 2014

- 8:00 A.M. **Registration**
8:30 A.M. **Committee Meetings**
10:00 A.M. **Executive Committee Meeting**
12:00 P.M. Lunch
1:30 P.M. **Opening Ceremony**
1:45 P.M. **CalVet Overview**
2:45 P.M. Break
3:00 P.M. **CalVet Home Loans**
3:30 P.M. **CalVet Veterans Homes**
4:00 P.M. **PARIS Update** – California Department of Healthcare Services
4:30 P.M. **Communications Plan Update** – Kelli Reid, McNally Temple and Associates
5:00 P.M. Adjourn

Tuesday, September 30, 2014

- 8:00 A.M. **Moving From Paper Claims to Electronic Claims Systems** – Access, centralized mail, electronic claims submission, how CVSOs can best leverage VBMS information.
10:00 A.M. Break
10:15 A.M. **Audit and VetPro Update and Training** – D2D update, guidelines/requirements for audit, new features.
Art von Waldburg and Dave Steer – Panosoft, Jerry Rucker, Consultant.
12:00 P.M. Lunch
1:30 P.M. **Improving the Quality of Claims** –Using redacted claims as handouts, review them for accuracy. *CVSO Staff with Los Angeles, San Diego, and Oakland CalVet District Offices.*
3:30 P.M. Break
3:45 P.M. **VA Education Benefits** – Overview of education benefits, California State Approving Agency for Veterans Education (CSAAVE) approval process, challenges that veteran students face (in collaboration with local schools).
Shane Ferrebee, Sr. Education Specialist, CSAAVE and staff from a local college.
5:00 P.M. Adjourn

Wednesday, October 1, 2014

Morning Concurrent Sessions – 2 Rooms

	<u>Room #1</u>	<u>Room #2</u>
8:00 A.M.	National Cemeteries and Burial Benefits – Requesting monuments, logos, headstones, applications for burial benefits and reimbursements.	Pension/Aid and Attendance <i>St. Paul Regional Office Staff</i>
9:00 A.M.	Time Management Strategies for CVSOs <i>CVSO Staff</i>	
10:15 A.M.	Break	Break
10:30 A.M.	Client Interviewing and Compassion Fatigue – Establishing boundaries when working with clients who have mental health conditions. <i>Vet Center Staff</i>	Pension/Aid and Attendance (cont.)
12:00 P.M.	Lunch	
1:30 P.M.	LGBT Cultural Competency <i>Heliana Ramirez, LISW, LGBT Program Manager at the VA Palo Alto Health Care System</i>	
2:30 P.M.	WORKSHOP: VetPro – Learn how to be efficient and obtain a solid competency in VetPro.	
3:30 P.M.	Break	
3:45 P.M.	WORKSHOP: VBMS and Virtual VA – Learn how to log in and navigate VBMS and Virtual VA to find information that you need.	
5:00 P.M.	Adjourn	
6:00 P.M.	Banquet	

Thursday, October 2, 2014

8:00 A.M.	VHA Claims – Nuances of enrollment process/filing claims, service-connected vs. non-service connected, unauthorized medical treatment/fee basis, what constitutes an emergency/priority groups. <i>VHA Staff</i>
9:00 A.M.	Prosthetics – <i>VHA Staff</i>
10:00 A.M.	Break
10:15 A.M.	CACVSO Best Practices – <i>CVSO Staff</i>
12:00 P.M.	Lunch
1:30 P.M.	Debt Management – How to deal with waivers and compromises when the VA establishes a debt. <i>DMC, Committee on Waivers Staff</i>
3:00 P.M.	Break
3:15 P.M.	Combat Related Disability Pay (CRDP) Overview and Combat Related Special Compensation (CRSC) Training. <i>CVSO Staff (Nathan Johnson, Chris Bingham)</i>
4:30 P.M.	CACVSO Business Meeting
5:00 P.M.	Adjourn

Friday, October 3, 2014

8:30 A.M.	General Business Meeting (Members Only)
9:30 A.M.	CVSO Self-Help Session
12:00 P.M.	Adjournment